



Project	PA MMIS 2020 SI/DH	Job Title:	Quality Assurance Specialist
Location:	Harrisburg, PA	Travel Required:	No
Level/Salary Range:	Professional	Position Type:	Full time

Keywords: Medicaid, MMIS, Quality Assurance

Project Synopsis

We have an exciting opportunity for Quality Assurance Specialists to apply industry best practices and quality control principles to ensure the quality of our team’s activities as the system integrator for a new state Medicaid Management Information System (MMIS). The new MMIS will be a modular enterprise-wide system and the project is expected to begin fall 2019.

Job Description

Responsibilities

1. Works under the guidance of a Quality Assurance Manager to implement the Quality Assurance Surveillance Program (QASP) for the MMIS project
2. Reviews project deliverables to ensure that artifacts meet or exceed performance criteria established in the QASP
3. Conducts quality assurance assessments to ensure that department-approved software development lifecycle processes and procedures are being adhered to
4. Conducts quality assurance assessments to ensure that department-approved system migration processes and procedures are being adhered to
5. Conducts quality assurance assessments to ensure that department-approved data conversion processes and procedures are being adhered to
6. Conducts quality assurance assessments to ensure that department-approved service delivery and workflow implementation procedures are being adhered to
7. Identifies QA risks to the QA Manager
8. Works with the QA Manager to address the lifecycle of quality issues through resolution
9. Supports the identification of the root cause of data quality issues and documents resolution strategies

Qualifications and Education Requirements

1. Minimum of five (5) years of experience in QA and quality management
2. Experience with continuous quality improvement programs, metrics development and implementation, documentation management, and developing and implementing project quality standards and processes
3. Experience applying QA/Quality Management (“QM”) practices to large, complex system development, implementation, and integration initiatives
4. Bachelor’s degree in an industry-related field
5. Experience in healthcare IT, Medicaid, or MMIS environments preferred

Preferred Skills



- Ability to work collaboratively with a multitude of client representatives, other contractors, and stakeholders