



<b>Project</b>	PA MMIS 2020 SI/DH	<b>Job Title:</b>	<b>Quality Assurance Manager</b>
<b>Location:</b>	Harrisburg, PA	<b>Travel Required:</b>	No
<b>Level/Salary Range:</b>	Management	<b>Position Type:</b>	Full time
<b>Keywords: Medicaid, MMIS, Quality Assurance</b>			
<b>Project Synopsis</b>			
<p>We have an exciting opportunity for a Quality Assurance Manager to apply industry best practices and quality control principles to ensure the quality of our team's activities as the system integrator for a new state Medicaid Management Information System (MMIS). The new MMIS will be a modular enterprise-wide system and the project is expected to begin fall 2019.</p>			
<b>Job Description</b>			
<b>Responsibilities</b>			
<ol style="list-style-type: none"> <li>1. Works with the enterprise QA contractor to establish the Quality Assurance Surveillance Program (QASP) for the MMIS project</li> <li>2. Reviews project deliverables to ensure that artifacts meet or exceed performance criteria established in the QASP</li> <li>3. Conducts quality assurance assessments to ensure that department-approved software development lifecycle processes and procedures are being adhered to</li> <li>4. Conducts quality assurance assessments to ensure that department-approved system migration processes and procedures are being adhered to</li> <li>5. Conducts quality assurance assessments to ensure that department-approved data conversion processes and procedures are being adhered to</li> <li>6. Conducts quality assurance assessments to ensure that department-approved service delivery and workflow implementation procedures are being adhered to</li> <li>7. Identifies QA risks to the project manager and project executive</li> <li>8. Works with the enterprise QA contractor to manage the lifecycle of quality issues through resolution</li> <li>9. Works with the data manager to identify the root cause of data quality issues and document resolution strategies</li> </ol>			
<b>Qualifications and Education Requirements</b>			
<ol style="list-style-type: none"> <li>1. Minimum of five (5) years of experience in QA and quality management*</li> <li>2. Experience with continuous quality improvement programs, metrics development and implementation, documentation management, and developing and implementing project quality standards and processes*</li> <li>3. Experience applying QA/Quality Management ("QM") practices to large, complex system development, implementation, and integration initiatives*</li> <li>4. Bachelor's degree in an industry-related field</li> <li>5. Experience in healthcare IT, Medicaid, or MMIS environments preferred</li> </ol>			



### **Preferred Skills**

- Ability to work collaboratively with a multitude of client representatives, other contractors, and stakeholders